CAPI’s mission is to guide refugees and immigrants in their journey toward self-determination and social equality.
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The year 2021 reminded us about our work, impact, and theme around “resiliency.” We kept our ear to the ground and adjusted our services to meet the needs of our clients. By the beginning of the year, the agency transitioned to a hybrid work model to ensure the safety of our staff, their family, and our community. Despite the many challenges faced, the CAPI team thrived and continued to make a meaningful impact.

Last year, we surveyed the participants in our programs to determine where they needed the most help and what CAPI could do to provide support and care.

The survey results concluded, and clients emphasized, that housing had become the number one concern for so many in the communities that we serve. As a result, we worked hard to ramp up our housing programming and brought on new staff to work with those who are unhoused or in danger of becoming unhoused.

"...the work that we do is not just about finding a home for a client, or simply providing a box of food, it is about taking care of the whole person, the whole family, in the most meaningful way."

Ekta Prakash, CEO
CAPI USA
As a refugee and immigrant-led agency, CAPI was asked to help resettle and provide services to 250 newly arriving Afghan Refugee families coming to Minnesota at the beginning of 2022. Our Basic Needs team accelerated into high gear and began preparing for the large task at hand.

Heading into 2022, we are committed to making progress with our five strategic imperatives including (1) enhancing staff equity in compensation, benefits, and recognition; (2) strengthening agency staff and program evaluation to promote a culture of continuous improvement and integrated service delivery; (3) enhancing managerial competencies; (4) enhancing the agency’s financial position and community profile (including creating and implementing a board-approved public policy platform); and (5) strengthening agency partnerships. In 2022, we celebrate CAPI’s 40th anniversary (we hope to see you there!), and will continue to work on rebranding, as well as CAPI’s next 5-year Strategic Plan.

Our year-end financial results as of Dec 31st, 2021, were strong and show continued stability, as outlined in the audit results in this report. The impact we are sharing is all possible because of our members, institutional funders, partners, and supporters. Thank you to CAPI’s board, leadership, staff, volunteers, and our funders who continue to provide support to CAPI’s basic needs, economic empowerment, and civic participation units. Thank you for partnering with us.

Warmly,

Ekta Prakash, CEO
CAPI USA

Vinothini Ambrose, Board Chair
CAPI USA

We also know the work that we do is not just about finding a home for a client, or simply providing a box of food, it is about taking care of the whole person, the whole family, in the most meaningful way. Our staff are dedicated to making sure that the person that walks into our office has the resources they need to not only make it through that moment, but to lay the groundwork for future stability. That stability is ensured through job placement, financial education, food assistance, health services, and so much more.

In 2021, the agency served over 11,100 diverse, low-income individuals in the Refugee, Immigrant, and BIPOC communities. 60% of our clients are AAPI, 95% are refugees, immigrants, and People of Color, and 80% of participants in CAPI’s programs are below the federal poverty guidelines.

Message continued
As the Twin Cities was still reeling from the events surrounding the murder of George Floyd in 2020, in April of 2021 we saw another tragic event occur with the killing of Daunte Wright. This time it happened just a few miles away from CAPI's office in Brooklyn Center.

The unrest that took place in its wake caused a crisis for our community members as stores were boarded up and food and resources became scarce and inaccessible.

"WE ARE HERE FOR OUR COMMUNITY. WE ARE NOT GOING ANYWHERE. WHATEVER THE COMING DAYS BRING. WHATEVER THE NEEDS OF OUR NEIGHBORS ARE. OUR DOORS ARE OPEN."

-Pastor Ali Tranvik

CAPI and our neighbors at Cross of Glory Lutheran Church quickly partnered together to send out the urgent needs of our community. People from all over Minnesota and across the country answered the call and filled the church with nonperishable items, diapers, baby formula, and more. Together, we hosted a number of mutual aid distributions throughout April and the following months.

Thanks to the efforts of everyone involved, several partners like Asian Media Access, Release MN8, Old National Bank, and many others, we were able to provide food and other critical items to 5,962 community members.
In 2021, CAPI partnered with a respected mental health organization called Tutapona for a new initiative. Tutapona has been working with forcibly displaced people affected by war and conflict in Uganda since 2008, and Kurdistan, Iraq since 2016. Through intensive training sessions, staff members from Tutapona worked with our Basic Needs and Community Health team members to prepare them to deliver care to our participants in the Lao and Hmong community in a linguistically and culturally relevant way.

The GROW Program is a community-based mental health program, which aims to improve the mental, emotional, behavioral, relational, and spiritual well-being of participants by fostering attributes that cultivate the right environment and conditions for growth to take place.

CAPI GROW PROGRAM

"It’s a very good program—very educational and helpful. This program helped us a lot with how to forgive, let go, and how to take care of yourself after you’ve gone past the trauma.” - Khim, CAPI Participant
CAPI hosted its first-ever impact event called Give and Grow in 2021 at The Food Building in Northeast Minneapolis presented by Old National Bank. The CAPI community gathered to hear stories from our participants, and partners, and to hear an update on the work happening at the organization along with future endeavors.

After a few years of uncertainty, CAPI Leadership and Board decided to take the plunge and host a small gathering in late September. The evening had live entertainment from Kashimana Ahua, a silent auction, and food from Kieran's Kitchen and My Sister's Sweets. Aside from enjoying each other's company after a long time apart, the evening also gave our participants an opportunity to share how the last few years have impacted them. We heard from Tara, who due to COVID, was on the brink of losing her home of 20 years. Abraham shared about the isolation that COVID brought and other hardships that came from losing his job. Both found relief and support through CAPI's Basic Needs and Economic Empowerment programs. And via Zoom, Sue Vang from the Wallace H. Coulter Foundation spoke about the Foundation's relationship with CAPI and the vital work being done through our Civic Engagement efforts in the API community.

In 2022, CAPI will celebrate our 40th anniversary and we look forward to spending the evening with you on September 29th, 2022!
Public Benefits Enrollment
624 individuals enrolled in at least one public benefit to enhance their economic position including 514 in MNsure and 110 in either SNAP, unemployment, energy assistance, or rental assistance, etc.

Volunteer Income Tax Assistance (VITA)
54 individuals received VITA services realizing a combined total of $91,305 in tax refunds and $11,880 in tax preparation fee savings (note, far less than usual due to COVID-19).

Homebuyer & Housing Advocacy
40 individuals completed 8-hour Home Stretch homebuyer workshops; 42 received homebuyer financial wellness or homebuyer counseling with 3 purchasing homes. 150 families at risk of homelessness received intensive case-managed support; 102 families received emergency housing financial assistance through Rent Help and Project Hope.

COVID Community Connections
37,408 individuals were reached through education/outreach efforts; 41 in-person outreach events/vaccine clinics/testing sites were facilitated; 351 community members were vaccinated and CAPI hosted 5 vaccination clinics.

Active Participation in Coalitions/Tables
CAPI’s Civic Engagement unit coordinated CAPI staff’s active involvement in 9 coalitions/tables that advance the agency’s mission and programming including: Asian Minnesota Alliance for Justice (AMAJ); Blue Line Coalition (BLC); Brooklyn Center Housing Project’s Advisory Council; Brooklyns Heritage; Minnesota Employment Services Consortium (MESC); Ignite Minnesota’s Asian Power (IMAP); Navigator Coalition; OurMaps MN Redistricting Campaign; and Racial Equity + Joy Coalition.

Public Policy
CAPI completed its first-ever board-approved public policy platform.
Alicia and her husband have two kids at home. Their son is 11 years old, and their daughter is 9. Originally from Mexico, Alicia taught English to non-native speakers for a number of years, but that changed last year due to COVID. “I don’t teach anymore. My daughter was diagnosed with cancer in 2015, and she’s relapsed 3 times. She had a bone marrow transplant and thankfully is in remission now.”

Alicia was forced to leave her job to help her children with distance learning and to ensure that her daughter, who also has Down syndrome, could be as healthy as possible. “We didn’t go anywhere last year, and no one visited.” Her husband was able to maintain employment as a janitor for numerous office buildings in downtown Minneapolis, but the family struggled to make ends meet and found themselves in need of assistance. CAPI’s fresh produce distribution, held every 4th Friday during July through October, is able to fill in the gap left by the loss of income.

With the help of many volunteers, CAPI’s Fresh Food Friday distributes fruits and vegetables free of charge to anyone in need, typically serving over 100 community members each time, providing relief and peace of mind to those who might need a little extra support. “This is such a help to me and my family,” Alicia said, “we are so thankful for this.”

**Highlights:**

- 426,000 pounds of food distributed.
- Over 7,785 individuals were served through the food shelf.
- Monthly home delivery of groceries was provided to 50 seniors.
- 5 large fresh produce events distributed 20,000 pounds per event.
- 75 Hmong seniors achieved at least one independent living goal and 50 Hmong adult caregivers indicated skills gain and/or received assistance services.
- 23 gardening plots were assigned.
Abraham lost his job for almost a year due to COVID-19. To provide for his family, he decided to add to his skill set and find a new career. That’s when he found himself at CAPI. Abraham entered the Manufacturing Program through CAPI’s Career Pathways. “I wasn’t really used to it, but I was like well, let me give it a try.”

“MY GOAL WAS ACTUALLY TO MEET SOME PEOPLE BECAUSE I WAS JUST HOMESICK.”

Abraham got an OSHA-10 Certificate and found a way out of isolation. “Just having a welcoming place was actually a humbling experience for me.” The skills that Abraham gained not only helped him move toward a new career but also gave him peace of mind in knowing that he could once again put food on the table at home.

“To me, CAPI means having a chance to a better life. CAPI means being adopted into the community. CAPI means a place to feel like you’re home again and finding people that truly care about what you’re going through.”

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**Highlights:**

**Employment Services:**
- 458 MFIP and Career Pathways participants completed a work readiness assessment and developed a Career Plan
- 173 secured/maintained employment with an average hourly wage of $18.49
- 76 earned at least 1 credential/certificate in the healthcare or manufacturing field

**Financial Coaching and Education:**
- 65 clients received financial coaching via CAPI’s integrated Financial Opportunity Center services
- 78% indicated advancements in income, savings and/or credit scores through public benefit enrollment and achieving family budget savings goals
- 80 enhanced their knowledge by completing financial education classes
2021 was another busy year for our Civic Engagement team at CAPI. We helped to host 5 Community of Interest (COI) mapping sessions for participants interested in getting involved with the redistricting process. These sessions were held for the AAPI community, Hmong Elders, Karen and Vietnamese communities, and the Bhutanese community.

CAPI also created a new program called the Economic Empowerment Network to encourage our clients to build confidence to tell their stories. This program fosters leadership development and storytelling skills to enable participants to tackle the community issues that mean the most to them and to take those stories to their communities and public officials. We had 18 participants with ages ranging from 18-65 years old.

CAPI continued the tradition of hosting the Twin Cities World Refugee Day celebration in June of 2021. COVID remained a concern preventing an in-person event from happening, so we moved to a virtual format. The production featured pre-recorded performances from refugee and immigrant artists in Minnesota and Canada. Governor Walz, Congresswoman Omar, and author Kao Kalia Yang also provided stories and messages for our viewers. Over 4,000 people viewed the video on Facebook and YouTube.

**Highlights:**

- 18 participants took part in CAPI's Economic Empowerment Project to develop personal stories to influence policy/decision-makers.

- CAPI's Ignite Minnesota Asian Power (IMAP) Coalition (including 6 sub-grantees)

- BIPOC agency partners receiving a total of $76.5k registered 715 voters and filled 119 volunteer slots to staff 13 phone banks (515 phone bank hours) making more than 63,000 phone calls.

- 38 community members participated in redistricting sessions and testimony was given to the MN House Special Redistricting Committee and MN Judicial Branch Special Redistricting Panel.
Financials

Revenue

Program Fees & Misc. -- $106,641
Contributions -- $2,360,026
Government -- $1,960,950
United Way -- $183,778

Expenses

Basic Needs -- $1,752,838
Economic Empowerment -- $1,124,973
Civic Engagement -- $239,774
General Management -- $465,482
Other -- $43,517
Fundraising -- $255,995

Balance Sheet: January 1 to December 31, 2022

Assets
Cash and cash equivalents ......................... $1,762,776
Accounts receivable ........................................ $319,510
Pledges receivable ....................................... $462,018
Prepaid expenses ........................................ $49,192
Fixed assets less accumulated expenses .... $2,752,226
Long term investments ................................ $10,414
Total Assets ...................................................... $5,356,140

Liabilities
Accounts payable ........................................... $51,931
Accrued and withheld payroll ....................... $153,957
Notes payable ................................................. $587,900
Other current liabilities ............................... $60,159
TOTAL LIABILITIES ........................................... $853,948

Net Assets
Without donor restrictions ......................... $4,238,191
With donor restrictions ............................... $264,000
Total Net Assets .............................................. $4,502,191

Total Liabilities and Net Assets ....................... $5,356,140

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Who We Are

MOHAMMED ARGIB
Career Pathways Manager

TRISHA GILBERT
MFIP Manager

RUTH TORRES
Financial Services Manager

PAUL ANDRIGHETTI
Director of Basic Needs

KRISTINA DOAN
Director of Public Policy

DAWN WAMBEKE
Director of Economic Empowerment

ALEXI KLEINSCHMIDT
Operations Manager

MONIQUE HERNANDEZ
Development and Communications Manager

FRANK HENNICK
Grants Manager

EKTA PRAKASH
CEO

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Board Chair
Deployment Consulting Director, The Marcus Buckingham Company an ADP Company

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Secretary
AVP Senior Lead Control Management Officer, Wells Fargo Bank NA

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Senior Vice President and Chief Audit Executive, DXC Technology

BETH ERICKSON
Compliance Analyst, Fraser

JAMES FARNSWORTH
Executive Director, Highland Business Association

SILLYS HEILMAN
Stay at Home Parent and Community Member

LOUIZA KIRITOPoulos-ADAMS
Organizational Psychologist, Executive and Leadership Coach, Mediator/Conflict Resolution

MILT LIU
CEO, Stir Foods

KRISTA O’CONNOR
Strategic Development Director (Health Care Administration), Department of Human Services

MICHAEL THORSTEINSON
Vice-Chair
Retired Executive Director, Three Rivers Community Action

KRIS VINNIK
Strategic Account Director, Taylor Communications

LUCKY WAGNER
Vendor Oversight Manager, Senior Vendor Compliance Oversight Consultant, Medica

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Tope Alowonie
Annette Altobelli
Terrance Anderson
Tinzing Artmann
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Ella Askew
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Lisa Baladi
Jamila Barrón
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Target
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Please forgive us if we neglected to include your name!
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*=includes capital campaign contribution
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Minnesota Twins
Minnesota Vikings
Moon Palace Books
Northpoint Health and Wellness
Orion Worldwide
Patagonia
Red Balloon Bookshop
Release MN8
ROMI Apothecary
Shir Tikvah
Spinning Wylde
Spyhouse Coffee
Theater Mu
Urban Forage
Wondrous Crane

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